

Fees and Charges - What do I have to pay and when?

There are no charges for setting up your tenancy with us, HOWEVER

- when you sign your contract, we will need to pay half of your first month's rent payment in advance.
- If after you have signed your tenancy you wish to transfer your place on the tenancy to someone else, there is a fee of £50. You will need to have found a person to transfer to before we can do this.

Call outs and Out of Hours Services

- Whilst most maintenance/call outs for repairs etc are covered under your tenancy, you may need to call us for something that is not the Landlord's responsibility. For example, things like lost keys and getting locked out, faults caused by you or your appliances, blockages to drains caused by fat, WC blockages from too much tissue or foreign objects etc . If this happens during office hours you will be charged £20.00 per hour and for outside office hours you will be charged £50.00 per hour, plus any further costs incurred, e.g replacement keys, drain clearing chemicals etc. The minimum charge is for one hour.

Office opening hours are Mon – Fri, 9.00 am to 5.00 pm, except bank holidays and out of office hours are any times outside office opening hours.

Damages – you will be liable for the costs to cover any damages to the property and its contents caused by you and any visitors throughout the tenancy.

Before you move into your property, the house will have been professionally cleaned. You are expected to return the property in the same condition. If you do not, you will be charged for the cost of cleaning and rubbish removal at £20.00 per hour.